

Uputstvo za aktivaciju mTokena



Poštovani klijenti,

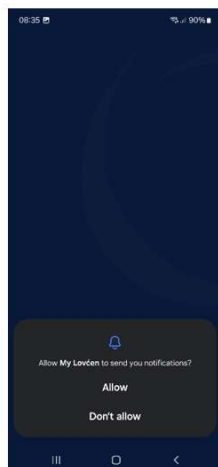
Ukoliko želite da realizujete plaćanja putem interneta, imajte na umu da će autentifikacija za kartične transakcije od sada biti putem push notifikacija i mTokena koji ćete dobiti kroz My Lovćen mobilnu aplikaciju.

Ukoliko nemate aktivnu My Lovćen aplikaciju, a kako biste nesmetano mogli da realizujete plaćanje putem interneta, neophodno je da izvršite aktivaciju mTokena preuzimanjem My Lovćen aplikacije, što je besplatno.

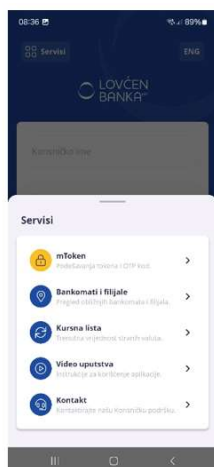
Molimo vas da slijedite uputstvo za aktivaciju mTokena putem My Lovćen mobilne aplikacije.



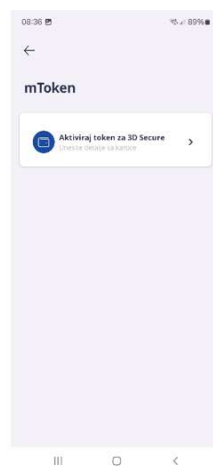
1. Preuzmite My Lovćen aplikaciju sa Google ili Apple store-a i instalirajte na mobilni uređaj.



2. Dozvolite da My Lovćen aplikacija šalje push notifikacije.



3. Pokrenite My Lovćen aplikaciju i u okviru menija Servisi odaberite opciju mToken.



4. Kliknite na opciju Aktiviraj token za 3D Secure.



5. Unesite neophodne podatke i kliknite opciju Dalje i postavite PIN i opcionalno biometriju.

Nakon aktivacije mTokena, prilikom kreiranja internet plaćanja platnom karticom, na mobilni telefon stiže push notifikacija za autentifikaciju. Klikom na notifikaciju otvara se forma za potvrdu plaćanja. Nakon klika na potvrdu otvara se forma za unos PIN-a ili zahtjev za biometriju (ukoliko ste tu opciju aktivirali). U posljednjem koraku potrebno je kliknuti opciju Nastavi u okviru forme za 3D Secure potvrdu plaćanja u browser.

Ukoliko su vam potrebne detaljnije informacije možete kontaktirati naš Kontakt centar na 19 993.

Instructions for activating mToken



Dear Clients,

If you would like to make online payments, please note that from now on, authentication for card transactions will be through push notifications and mTokens which you will receive through My Lovćen mobile application.

If you don't have an active My Lovćen application, and in order to be able to make online payments, it is necessary to activate the mToken by downloading the My Lovćen application for free.

Please follow the instructions for activating mToken via the My Lovćen mobile application.



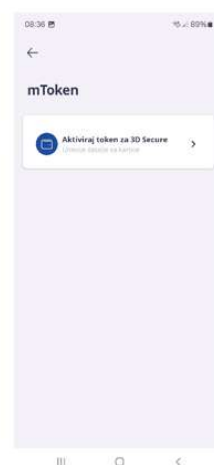
1. Download the My Lovćen application from the Google or Apple store and install it on your mobile device.



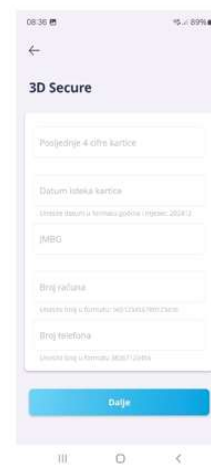
2. Allow the My Lovćen application to send push notifications.



3. Start My Lovćen application and select the mToken option in the Services menu.



4. Click on the option for Activating the 3D Secure token.



5. Enter the necessary information, click the Next option and set the PIN and optional biometrics.

After mToken activation, when creating an on online payment with a payment card, a push notification for authentication arrives on the mobile phone. By clicking on the notification, a payment confirmation form opens. After clicking on confirmation, a form for entering a PIN or requesting biometrics (if you have activated that option) opens. As the last step, you need to click the Continue option in the 3D Secure payment confirmation form in the browser.

If you need more detailed information, you can contact our Contact Center at 19993.